

Frequently Asked Questions

Food and Nutrition Services 2025-2026

Can students eat in the cafeteria with a hybrid option where some days they bring lunch from home and other days they eat lunch in the cafeteria?

Yes, students now have the option to eat in the cafeteria on the days that they choose and bring lunch from home when they wish. We encourage parents to review the menu with their children and get excited about what is on the menu!

Will cafeterias stick to the planned menus that have been posted so that parents and students can plan accordingly?

Yes! FNS is working diligently behind the scenes to ensure that each cafeteria is planning to produce an appropriate amount of food each school day. This year, FNS will also be offering the Lagniappe Line which will offer students an entrée choice in addition to the regular meal that is on the menu. Issues that may result in menu changes include unforeseen weather events resulting in school closures or delivery delays. FNS will do our best to minimize menu changes and communicate changes on our website when they do occur.

What if my child has a food allergy or intolerance?

Please fill out a 2025-2026 Diet Modification Form and submit via google form on our website. Diet Modifications must be renewed at the beginning of each school year even though there may not be any changes to your child's dietary needs.

I am planning to send my child to school with lunch from home each day because they have allergies or intolerances. Do I still need to submit a diet modification form?

Yes! It is highly recommended that you submit a Diet Modification form even if your child is not eating in the cafeteria. If there is an unforeseen circumstance where your child comes through the lunch line, our staff needs documentation on what your child cannot have in order to keep them safe.

What if I notice a charge on my child's account when I had sent lunch from home that day?

If you feel like your child's meal account was charged in error, please contact the cafeteria manager immediately. Once notified, our team will take necessary steps to investigate what happened and take corrective action. Since investigating charges becomes more difficult as time passes, FNS asks parents to notify your cafeteria or central office **within 10 business days** of the charge to rectify the situation. Parents are encouraged to monitor their child's account balance closely, by utilizing www.MySchoolBucks.com or by downloading the My School Bucks app.

What happens if I forget my child's lunch from home?

Do not worry, we have you covered! Your child will be served a meal from the cafeteria. Bag lunches will not be allowed to be dropped off at school once instruction time begins.

**If you have other questions that are not addressed here,
please email: nutrition@fns-dol.org**

